Contents

CHAPIER	ONE: INTRODUCTION	1
CHAPTER	TWO: WHY REPORT ON SUSTAINABILITY?	3
	DRIVING EFFICIENCY AND SAVINGS	3
	UNDERSTANDING AND MANAGING REPUTATION	Z
	UNDERSTANDING AND MANAGING RISK	Z
	CLIMATE CHANGE AND CARBON MANAGEMENT	Z
	GREENING GOVERNMENT COMMITMENTS	6
	FINDING COMMON GROUND WITH STAKEHOLDERS AND ADOPTING A LONGER-TE	RM
	PERSPECTIVE	6
CHAPTER	THREE: A CONCISE AND CONNECTED APPROACH	9
	MAKING IT MANAGEABLE AND RELEVANT	<u>S</u>
	A SMALL NUMBER OF KEY INDICATORS	10
	CONNECTING NON-FINANCIAL AND FINANCIAL INFORMATION	10
	CONNECTING TO STRATEGIC AND OPERATIONAL PLANNING AND DECISION	
	MAKING	12
	SO WHAT DOES THIS MEAN FOR PRODUCING A SUSTAINABILITY REPORT?	13
	INTEGRATED REPORTING	13
CHAPTER	FOUR: THE PROCESS	15
	THE AUDIENCE	15
	PRODUCING THE REPORT – A TEAM APPROACH	15
	DECIDING ON REPORT CONTENT	17
	THE SCHEDULE AND TIMELINESS	19
	COMPILING THE REPORT	19
	USING THE REPORT – COMMUNICATING GOALS, TARGETS AND PERFORMANCE	20
CHAPTER	FIVE: A SUSTAINABILITY REPORTING FRAMEWORK	23
	APPROACH OUTLINE	23
	THE FRAMEWORK	24
	REPORT CONTENT	27
CHAPTER	SIX: SUSTAINABILITY REPORTING PRINCIPLES	35
	HM TREASURY AND SCOTTISH GOVERNMENT SUSTAINABILITY REPORTING	
	GUIDANCE	35
	ACCOUNTING FOR SUSTAINABILITY: CONNECTED REPORTING	35
	GREENHOUSE GAS PROTOCOL	36
	IFRS CONCEPTUAL FRAMEWORK FOR FINANCIAL REPORTING	36
	OTHER SOURCES	37

CHAPTER SEVEN: REPORTING ON GREENHOUSE GAS EMISSIONS	39
CRC SCHEME REPORTING	39
REPORTING ON GREENHOUSE GAS EMISSIONS	41
EMISSIONS ACCOUNTING STANDARDS AND GUIDANCE	42
THE PUBLIC SECTOR ACCOUNTING BOUNDARY FOR CARBON	42
ACCOUNTING	44
CHAPTER EIGHT: REPORTING ON ENERGY	47
THE CRC REPORTING OPTION	47
CHAPTER NINE: REPORTING ON WASTE	49
ACTIVITIES CONTRIBUTING TO THIS CATEGORY	49
METRICS	50
STANDARDS AND METHODS	50
REPORTING AGAINST TARGETS AND TRACKING PROGRESS	50
SCOTTISH CARBON METRIC FOR REPORTING RECYCLING PERFORMANCE	51
CHAPTER TEN: REPORTING ON WATER USE	53
DIRECT WATER USE	53
GLOBAL WATER FOOTPRINT STANDARD	54
CHAPTER ELEVEN: REPORTING ON SOCIAL AND GOVERNANCE ASPECTS	55
SOCIAL PERFORMANCE INDICATORS	55
GRI G4 GUIDELINES – SOCIAL INDICATORS	56
CHAPTER TWELVE: REPORTING ON INTEGRATING SUSTAINABILITY INTO STRATEGY AND	
SERVICE DELIVERY	57
INTEGRATING SUSTAINABILITY INTO STRATEGY AND SERVICE DELIVERY	58
LINKING STRATEGY TO ACTION	58
A STRATEGIC APPROACH TO EMBEDDING — SIX STEPS	59
EMBEDDING SUSTAINABILITY INTO OPERATIONAL DECISION MAKING	63
CHAPTER THIRTEEN: ASSURANCE	65
SUSTAINABILITY ASSURANCE STANDARDS – THE CURRENT POSITION	66
OTHER ASSURANCE OPTIONS	69
SELF-CERTIFICATION, EXTERNAL CHECKING AND THE GRI APPLICATION LEVEL	
DISCLOSURE	69
CHAPTER FOURTEEN: EXAMPLES OF SUSTAINABILITY REPORT CONTENT	71
LONDON BOROUGH OF BROMLEY	71
THE HIGHWAYS AGENCY	76
THE CROWN ESTATE	76
CHAPTER FIFTEEN: INTEGRATED REPORTING	79
CHAPTER SIXTEEN: RESOURCES	83
APPENDIX 1: GLOSSARY	91
APPENDIX 2: CLIMATE CHANGE ACT 2008 AND CLIMATE CHANGE (SCOTLAND) ACT 2009	
APPENDIX 3: THE A4S CONNECTED REPORTING APPROACH	

CHAPTER ONE Introduction

Sustainable development ... is meeting the needs of the present without compromising the ability of future generations to meet their own needs.

Source: Our Common Future (the Brundtland Report): Report of the United Nations
World Commission on Environment and Development, 1987

The concept of sustainability starts with the recognition that there are finite environmental limits to human activity, and that long term we must find ways in which we can live within those limits. But sustainability also impacts on and has to be integrated with economic and social development. Sustainability is therefore also a social and economic issue, and sustainable development is clearly relevant to finding better and more efficient ways of delivering human wellbeing.

The importance of sustainability to understanding an organisation's impact, and to improving strategic planning and implementation and stakeholder communication, is increasingly accepted. Organisations are expected to show that they recognise the challenges that face them, and to set out their strategies for dealing with them. Organisations do not exist in isolation, and performance cannot be measured solely through traditional accounting measures.

Public service organisations, on the whole, deal with activities that are strongly linked to sustainability, but the degree to which individual organisations recognise sustainability as a key driver varies considerably. For example, local government has responsibilities that embrace a wide range of service delivery and planning and development matters, but a coherent sustainability strategy linked to sustainability reporting is still not a standard feature in the public sector.

But in recent years public sector sustainability reporting in the UK has evolved and grown in a number of areas. For example:

- HM Treasury guidance on sustainability reporting, which is mandatory for all central government bodies that produce annual reports and accounts in accordance with HM Treasury's *Financial Reporting Manual* (FReM), (unless exempted).
- The Scottish government's 2012 guidance *Public Sector Sustainability Reporting*, primarily aimed at central government bodies in Scotland that produce annual reports and accounts in accordance with FReM. This includes Scottish government departments, executive agencies, non-departmental public bodies, non-ministerial departments, the Crown Office and health boards (including special health boards).
- Since the strategy *One Wales: One Planet* was published, the Welsh government has produced three annual reports setting out how the proposals in the scheme have been implemented. It has reported progress against sustainable development indicators since 2002. The Welsh Sustainable Development Bill consultation document includes a new

sustainable development duty and considers whether high-level reporting relating to this duty is required.

- The NHS Foundation Trust Annual Reporting Manual (2011/12) encourages foundation trusts to include a sustainability report and recommends the approach laid out in the HM Treasury FReM.
- A number of local authorities produce sustainability reports or provide information on their performance against particular sustainable development indicators.
- Many of the larger public service organisations are reporting on at least part of their carbon footprint through participation in the CRC Energy Efficiency Scheme.

The accountancy profession has a clear opportunity here to play a leading role in developing and establishing these new approaches. The finance function already plays a lead role in ensuring the quality of management information, and finance should be pivotal in ensuring that this information is used to quide decisions in line with strategic directives.

An approach is needed that is flexible enough to enable organisations to continue to identify and report on potentially critical sustainability impacts that are particular to their activities, while ensuring that they report on those aspects of sustainability considered of importance across various sectors.

This publication seeks to build on existing initiatives and in particular to pick up on the importance of avoiding overly lengthy or costly approaches to sustainability reporting. There are opportunities to build on information already collected by public service organisations and to gain insights that will be useful for planning and decision making from combining some of this information in a sustainability report.

The approach taken here is that the report should:

- be clear, concise and to the point
- link non-financial and financial data
- draw on information already collected by the organisation
- have a small number of indicators along with a concise narrative
- as a minimum, have a small number of core environmental indicators but with the ability to add further environmental, social, economic, or governance content, over time and where it is considered of benefit to do so
- show the links between strategic goals, objectives and performance in the areas covered by the report
- provide useful information for planning and decision making.

The main body of this publication covers the practicalities of producing a concise sustainability report, while chapter fourteen provides examples of reporting, and chapter fifteen looks at developments in integrated reporting.

Chapter sixteen provides comprehensive information on resources, including links to the key publications and sources of information discussed in this publication.